

PowerPhone

Advanced Law Enforcement Dispatch

Date April 11 - 12, 2005

Cost \$ 289.00

Location MPPOA Training Room
327 York Avenue
Saint Paul, MN 55101

Time 0800 - 1600

Instructor Power Phone

POST Credits 14.0

The Saint Paul Police Department Professional Development Institute is hosting a two day seminar by Power Phone "Advanced Law Enforcement Dispatch".

Recognized as the leader in police communications training, PowerPhone has taken its acclaimed Law Enforcement Dispatch curriculum to a whole new level. The National Institute of Justice estimates 87% of police officers are injured or killed prior to the arrest phase. A properly trained emergency telecommunicator can help protect these officers - plus preserve evidence and assist victims.

Fully updated to feature the latest techniques and thinking, our Advanced Law Enforcement Dispatch (TM) class trains students to help victims and responding officers in three very powerful ways: *Gather critical details on any law enforcement incident. *Pass on information to responding officers so they don't enter a scene "blind." *Give options to callers in need of immediate help.

Topics Covered Include:

*Workplace violence *Wireless calls *Foreign language callers
*Technology (CAD, MDTs, AVLs) *Suicide/hostage intervention
*Special callers (child, elderly) *Identifying gunshots
*Hysterical callers *Anonymous callers *Customer service tip
*Assault *Robbery *Motor vehicle accidents
*Domestic violence *Simultaneous emergencies *Officer safety
*Motor vehicle stops *Officer down *Suspect and vehicle descriptions
*Prioritization *Common call types *Bomb threats

For registration or course information, call toll free at 1-800-537-6937 or go on-line at www.powerphone.com

If you would like information on the training location, contact the Saint Paul Police Department Training Unit at (651) 266-5555.

Saint Paul Police Professional Development Institute REGISTRATION FORM

Course: _____

Date(s): _____ Cost: _____

Name: _____ POST #: _____

Position/Title: _____ Phone: _____

Agency: _____

Agency Address: _____

City: _____ State: _____ Zip: _____

Send Invoice to: _____

Phone #: _____ FAX #: _____

Please return to: Saint Paul Police Department
Training Unit, ATTN: PDI
367 Grove Street, Saint Paul, MN 55101
Telephone (651) 266-5555; FAX (651) 266-5675